

We're passionate about our oceans and care about the creatures who call it home.
We're committed to making it a better place and have been since 1946.
Not because it's trendy or helps sell tumblers, but because it's the right thing to do.

50 Billion

Americans dispose of about 50 billion single-use plastic water bottles each year.

Only 23% Recycled

The annual U.S. recycling rate for plastic is only 23%, leaving 38 billion single-use water bottles to enter our landfills.

11,000 Pieces

People who regularly eat seafood ingest up to 11,000 tiny pieces of plastic every year.



1.1 Million

Plastic waste, including plastic bottles, washes into the ocean killing 1.1 million marine creatures annually.

500 Billion

About 500 billion disposable cups are thrown away in the U.S. each year.

Pound for Pound

by 2050 the ocean will contain more plastic, pound for pound, than fish.

We've been making high quality reusable plastic drinkware that lasts longer.
Our colorful and expressive designs also make it something that people want to hold
on to for a lifetime. We also offer an industry leading guarantee that ensures any
product deemed defective and returned to us is replaced with a new one to encourage
continued sustainable practices. The returned drinkware is not just recycled,
but upcycled into new, usable materials to prevent any contribution to the waste stream.

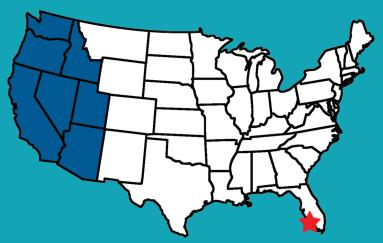


introduces

Freight Equalization

FedEx 3-day Air at Ground Cost

Orders shipping to:

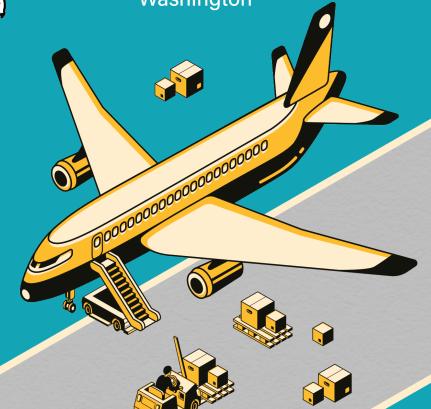


Arizona
California
Idaho
Nevada
Oregon
Utah

Washington

Terms and Conditions:

1,000 Tumbler Limit
No LTL Shipments
Shipper Accounts Not Accepted



24oz, 32oz and 40oz Wide Mouth Bottles

Our new Wide Mouth Bottles offer all the benefits of stainless steel and can be enjoyed with legendary custom decoration, all with a leak proof lid.

- Double-walled vacuum insulation
- ▶ Premium grade copper lined 18/8 stainless steel
- ▶ Recommended for cold beverages only
- > 24oz up to 60-hours cold, 32oz up to 72-hours cold, 40oz up to 84-hours
- Do not put bottles in dishwasher, freezer or microwave

Country of origin for stainless tumbler – China Country of origin for lid and decoration – USA

Customization Options (see pages 22-23 for details)

UV Print: 4-Color process using UV ink allows for high resolution, photo quality images and logos. Imprint Area:

24oz Wide Mouth Bottle: 9.5" x 8.3" (full wrap), 3.5" max front and center 32oz Wide Mouth Bottle: 11.4" x 7.5" (full wrap), 3.25" max front and center 40oz Wide Mouth Bottle: 11.4" x 9.35" (full wrap), 3.75" max front and center

Laser Etching: Laser Etching available on our powder coated bottles.

Imprint Area max front and center:

24oz Wide Mouth Bottle: 2.75" x 3.875" 32oz Wide Mouth Bottle: 2.75" x 3.875" 40oz Wide Mouth Bottle: 2.75" x 3.875"









24oz Wide Mouth Bottle

Price includes: 360° decoration method using 4-color process with UV ink or laser engraving and a screw-on spill-proof lid.

qty	25-299	300-999	1000- 2999	3000+
price	\$27.53	\$27.11	\$26.69	call
				3c

Setup: \$83.33 (c) Spec Sample: \$83.33 (c) Exact Reorder Setup: \$33.33 (c) Variable print Fee: \$0.83 (c) per bottle







32oz Wide Mouth Bottle

Price includes: 360° decoration method using 4-color process with UV ink or laser engraving and a screw-on spill-proof lid.

qty	25-299	300-999	1000-2999	3000+
price	\$31.70	\$31.28	\$30.87	call
				2,

Setup: \$83.33 (c) Spec Sample: \$83.33 (c) Exact Reorder Setup: \$33.33 (c) Variable print Fee: \$0.83 (c) per bottle







40oz Wide Mouth Bottle

Price includes: 360° decoration method using 4-color process with UV ink or laser engraving and a screw-on spill-proof lid.

qty	25-299	300-999	1000-2999	9 3000+
prio	ce \$35.88	\$35.46	\$35.04	call
				_

Зс

Setup: \$83.33 (c) Spec Sample: \$83.33 (c) Exact Reorder Setup: \$33.33 (c) Variable print Fee: \$0.83 (c) per bottle

20oz and 30oz Stainless Steel

The double-walled tumbler offers all the benefits of stainless steel and can be enjoyed with legendary custom decoration. Lids included.

- Double-walled vacuum insulation
- Premium grade copper lined 18/8 stainless steel
- Up to 24-hours cold and 8-hours hot
- Do not put in dishwasher, freezer or microwave

Country of origin for stainless tumbler – China Country of origin for lid and decoration – USA

Customization Options (see pages 22-23 for details)

UV Print: 4-Color process using UV ink allows for high resolution, photo quality images and logos. Imprint Area:

20oz Stainless Steel: 9.9" x 6.2" (full wrap), 3.25" max front and center 30oz Stainless Steel: 11.3" x 7.5" (full wrap), 3.75" max front and center

Laser Etching: Laser Etching available on our powder coated tumblers.

Imprint Area max front and center:

20oz Stainless Steel: 2.75" x 3.875" 30oz Stainless Steel: 2.75" x 3.875"









20oz Stainless Steel

Price includes: 360° decoration method using 4-color process with UV ink or laser engraving and snap tight spill resistant lid made from TRITAN™ material.

qty	25-299	300-999	1000-2999	3000+
price	\$23.35	\$21.68	\$20.01	call
				Зс

Setup: \$83.33 (c) **Spec Sample:** \$83.33 (c)

Exact Reorder Setup: \$33.33 (c)
Variable print Fee: \$0.83 (c) per bottle







30oz Stainless Steel

Price includes: 360° decoration method using 4-color process with UV ink or laser engraving and a screw on spill resistant lid.

qty	25-299	300-999	1000-2999	3000+
price	\$31.70	\$30.03	\$28.36	call
				3c

Setup: \$83.33 (c) **Spec Sample:** \$83.33 (c)

Exact Reorder Setup: \$33.33 (c) **Variable print Fee:** \$0.83 (c) per bottle

12oz and 25oz Stainless Steel

Our 12oz tumbler and 25oz Carafe offer all the benefits of stainless steel and can be enjoyed with our durable, BPA free powder coating or direct all over print. Our 25oz stainless slim carafe includes a leak proof, insulated lid and quiet non-slip base. Pair this with the 12oz wine glass for the ultimate gifting set!

- Premium grade copper lined 18/8 stainless steel
- > 25oz recommended cold beverages only, keeps cold up to 60-hours
- > 12oz tumbler keeps your drink hot for up to 6-hours or cold for up to 15-hours (use caution with hot liquids)
- Do not put in dishwasher, freezer or microwave

Country of origin for stainless tumbler – China Country of origin for lid and decoration – USA

Customization Options (see pages 22-23 for details)

UV Print: 4-Color process using UV ink allows for high resolution, photo quality images and logos.

Imprint Area:

12oz Stainless Steel: 12.2" x 3" (full wrap), 3.5" max front and center 25oz Stainless Steel: 9.9" x 6.2" (full wrap), 3.25" max front and center

Laser Etching: Laser Etching available on our powder coated tumblers.

Imprint Area max front and center:

12oz Stainless Steel: 2.75" x 3.875" 25oz SLIM Stainless Steel: 2.25" x 6"









12oz Stainless Steel

Price includes: 360° decoration method using 4-color process with UV ink or laser engraving and snap tight spill resistant lid made from TRITAN™ material.

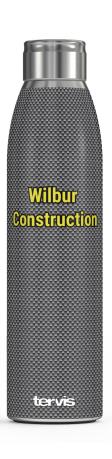
qty	25-299	300-999	1000-2999	3000+
price	\$23.35	\$21.68	\$20.01	call

Setup: \$83.33 (c) **Spec Sample:** \$83.33 (c)

Exact Reorder Setup: \$33.33 (c)
Variable print Fee: \$0.83 (c) per bottle







25oz Slim Stainless Steel

Price includes: 360° decoration method using 4-color process with UV ink or laser engraving and a screw on spill resistant lid.

qty	25-299	300-999	1000-2999	3000+
price	\$23.35	\$22.93	\$22.52	call

Зс

3с

Setup: \$83.33 (c) **Spec Sample:** \$83.33 (c)

Exact Reorder Setup: \$33.33 (c)
Variable print Fee: \$0.83 (c) per bottle

Stainless UV Print

Bring your client's logo and message to life with our state-of-the-art digital UV printing process. Using our proprietary 12 pass ink layering system, we can create a seamless design with bold color, textures, and 3-D like dimensions that bring the **WOW** factor to your customer's logo.







Laser Engraving

Our new 10 position rotary dial CO2 laser machines are fitted with high-speed galvo mirror technology for incredible accuracy and precision needed to faithfully reproduce your client's design and enhance the understated elegance of our powder-coated stainless steel tumblers and bottles.







16oz Classic Tumbler

The original 16oz double-walled insulated tumbler includes snap on travel lid with slide closure.

- Manufactured from clear TRITAN™ for clarity, impact strength and durability.
- Great for both hot and cold
- Made in America & Lifetime Guarantee
- Microwave and Dishwasher Safe
- Reduces Condensation
- ▶ BPA free, Prop 65, CPSIA, NSF/ANSI Standard 51 and 61 compliant



Customization Options (see pages 22-23 for details)

- Wraps: Digitally printed on durable acetate film allows for high resolution, full-color photo quality images and logos. Variable print data can be included on each tumbler for an additional fee.

 Imprint Area: 10.2" x 6.2" (full wrap), 3.25" max front and center
- Embroidery: Classic stitched patch up to 10 thread colors. Imprint Area: 2.5" overall or 3" wide
- Enhanced Embroidery: Woven fabric patch with dye sublimated print. Imprint Area: 2.5" overall or 3" wide

Lid Options



Packaging







> 2-Pack Box





16oz Classic Tervis®

Price includes: Your choice of customization option of wrap-around, embroidered emblem or enhanced emblem with choice of travel lid with slide closure.

qty	50-299	300-999	1000-2999	3000+	
price	\$14.17	\$12.50	\$10.83	call	
Deduct 1 67 (c) per unit if lids are not required					

Deduct 1.67 (c) per unit if lids are not required.

3с

Setup: \$83.33 (c)

Variable Print Fee: \$0.83 (c) per wrap

Spec Sample: \$83.33 (c) Exact Reorder Setup: \$33.33 (c)

Second Emblem Application per unit: \$2.50 (c)

Available Accessories (see pages 24-26 for details)

Shaker Top: \$6.33 (c) Available in: Black

Handle: \$4.75 (c)

• Black	• Blue	• Brown	• Red
• Royal Purple	• Fuchsia	• Lime Green	• Neon Yellow
Turquoise			

Straws: \$1.67 (c) Bulk 25-pack: \$6.25 (c)

- 6-pack clear or assorted colors.
- Bulk all colors.
- Straws available in 10".

Jewel Tone: \$1.67 (c)

• Blue Moon • Mangrove Green • Red • Quartz

Travel Lid:

• Brown	• Black	• Blue
Blue Moon	• Citrus Sunrise	• Clear
• Elderberry Wild	• Fuchsia	• Hunter Green
Lime Green	• Mangrove Green	• Maroon
• Navy	Orange	• Pink
• Red	Royal Purple	• Turquoise
• White	• Yellow	

Straw Lid: \$1.67 (c)

Available in: Black, Brown, Royal Purple, Royal Blue, Hunter Green, Lime Green, Red, Passion Pink, Turquoise

Packaging Options:

qty	50-299	300-999	1000-2999	3000+
Single Box	\$15.00	\$13.33	\$11.66	call
	25-149	150-499	500-1499	1500+
2-Pack	\$29.21	\$25.87	\$22.53	call
	13-74	75-249	250-749	750+
4-pack	\$58.43	\$51.75	\$45.07	call

Deduct \$1.67 (c) per unit if lids are not required.

3с

24oz Classic Tumbler

The original 24oz double-walled insulated tumbler includes snap-on travel lid with slide closure.

- Manufactured from clear TRITAN™ for clarity, impact strength and durability.
- Great for both hot and cold
- Made in America & Lifetime Guarantee
- Microwave and Dishwasher Safe
- Reduces Condensation
- ▶ BPA free, Prop 65, CPSIA, NSF/ANSI Standard 51 and 61 compliant



Customization Options (see pages 22-23 for details)

- Wraps: Digitally printed on durable acetate film allows for high resolution, full-color photo quality images and logos. Variable print data can be included on each tumbler for an additional fee.

 Imprint Area: 11.9" x 8" (full wrap), 3.5" max front and center
- Embroidery: Classic stitched patch up to 10 thread colors. Imprint Area: 2.5" overall or 3" wide
- Enhanced Embroidery: Woven fabric patch with dye sublimated print. Imprint Area: 2.5" overall or 3" wide

Lid Options



Packaging



Individual Box

> 2-Pack Box



24oz Classic Tervis®

Price includes: Your choice of customization option of wrap-around, embroidered emblem or enhanced emblem with choice of travel lid with slide closure.

qty	50-299	300-999	1000-2999	3000+	
price	\$16.67	\$15.00	\$13.33	call	
Deduct \$1.67 (c) per unit if lids are not required.					

3с

Setup: \$83.33 (c)

Variable Print Fee: \$0.83 (c) per wrap

Spec Sample: \$83.33 (c) Exact Reorder Setup: \$33.33 (c)

Second Emblem Application per unit: \$2.50 (c)

Available Accessories (see pages 24-26 for details)

Shaker Top: \$6.33 (c) Available in: Black

Handle: \$4.75 (c)

Black	• Blue	• Brown	• Red
Royal Purple	• Fuchsia	• Lime Green	• Neon Yellow
• Turquoico			

Straws: \$1.67 (c) Bulk 25-pack: \$6.25 (c)

- 6-pack clear or assorted colors.
- Bulk all colors.
- Straws available in 10".

Jewel Tone: \$1.67 (c) • Red • Quartz

Travel Lid:

• Brown	• Black	• Blue
Blue Moon	• Citrus Sunrise	• Clear
• Elderberry Wild	• Fuchsia	• Hunter Green
Lime Green	• Mangrove Green	• Maroon
• Navy	Orange	• Pink
• Red	Royal Purple	• Turquoise
• White	• Yellow	

Straw Lid: \$1.67 (c)

Available in: Black, Brown, Royal Purple, Royal Blue, Hunter Green, Lime Green, Red, Passion Pink, Turquoise

Packaging Options:

qty	50-299	300-999	1000-2999	3000+
Single Box	\$17.51	\$15.84	\$14.17	call
	25-149	150-499	500-1499	1500+
2-Pack	\$34.22	\$30.88	\$27.54	call
	13-74	75-249	250-749	750+

Deduct \$1.67 (c) per unit if lids are not required.

3с

24oz Water Bottle

Our double-walled insulated sport bottle features our flip-top spill proof lid.

- Manufactured from clear TRITAN™ for clarity, impact strength and durability.
- Great for cold
- ▶ Hot liquids and carbonated beverages are not recommended for use in water bottle
- Made in America & Lifetime Guarantee
- Microwave and Dishwasher Safe
- Reduces Condensation
- ▶ BPA free, Prop 65, CPSIA, NSF/ANSI Standard 51 and 61 compliant



Customization Options (see pages 22-23 for details)

- Wraps: Digitally printed on durable acetate film allows for high resolution, full-color photo quality images and logos. Variable print data can be included on each tumbler for an additional fee.

 Imprint Area: 9.9" x 7.9" (full wrap), 3" max front and center
- Embroidery: Classic stitched patch up to 10 thread colors. Imprint Area: 2.5" overall or 3" wide
- Enhanced Embroidery: Woven fabric patch with dye sublimated print. Imprint Area: 2.5" overall, 3" max wide width, 2.75" max height

Lid Options



























24oz Water Bottle

Price includes: Your choice of customization option of wrap-around, embroidered emblem or enhanced emblem with choice of snap-tight spill-resistant lid made from TRITAN" material.

qty	50-299	300-999	1000-2999	3000+
price	\$20.85	\$19.18	\$17.51	call
				3c

Setup: \$83.33 (c)

Variable Print Fee: \$0.83 (c) per wrap

Spec Sample: \$83.33 (c) Exact Reorder Setup: \$33.33 (c)

Second Emblem Application per unit: \$2.50 (c)

Available Accessories (see pages 24-26 for details)

Straws: \$1.67 (c) Bulk 25-pack: \$6.25 (c)

Available in:

- 6-pack clear or assorted colors.
- Bulk all colors.
- Straws available in 10".

Lids:

Black with Gray
 Maroon
 Fuchsia
 Royal Purple
 Hunter Green
 Navy Blue
 Orange
 Royal Blue
 Yellow

Зс







16oz Classic Mug

The original double-walled insulated Mug (16oz) with handle includes snap on travel lid with slide closure

- Manufactured from clear TRITAN™ for clarity, impact strength and durability.
- Great for both hot and cold
- Made in America & Lifetime Guarantee
- Microwave and Dishwasher Safe
- Reduces Condensation
- ▶ BPA free, Prop 65, CPSIA, NSF/ANSI Standard 51 and 61 compliant



Customization Options (see pages 22-23 for details)

- Wraps: Digitally printed on durable acetate film allows for high resolution, full-color photo quality images and logos. Variable print data can be included on each tumbler for an additional fee.

 Imprint Area: 12.1" x 4.5" (full wrap), 3.5" max front and center
- Embroidery: Classic stitched patch up to 10 thread colors. Imprint Area: 2.5" overall or 3" wide
- Enhanced Embroidery: Woven fabric patch with dye sublimated print. Imprint Area: 2.5" overall or 3" wide

Lid Options



Packaging

▶ Individual Box



16oz Classic Mug

Price includes: Your choice of customization option of wrap-around, embroidered emblem or enhanced emblem with choice of travel lid with slide closure.

qty	50-299	300-999	1000-2999	3000+	
price	\$14.17	\$12.50	\$10.83	call	
Deduct 1.67 (c) per unit if lids are not required.					

Setup: \$83.33 (c)

Variable Print Fee: \$0.83 (c) per wrap

Spec Sample: \$83.33 (c) Exact Reorder Setup: \$33.33 (c)

Second Emblem Application per unit: \$2.50 (c)

Available Accessories (see pages 24-26 for details)

Straws: \$1.67 (c) Bulk 25-pack: \$6.25 (c)

- 6-pack clear or assorted colors.
- Bulk all colors.
- Straws available in 10".

Jewel Tone: \$1.67 (c)

• Blue Moon • Mangrove Green • Red • Quartz

Travel Lid:

• Brown	• Black	• Blue
Blue Moon	• Citrus Sunrise	• Clear
• Elderberry Wild	• Fuchsia	Hunter Green
Lime Green	• Mangrove Green	• Maroon
Navy	Orange	• Pink
• Red	Royal Purple	• Turquoise
• White	• Yellow	

Straw Lid: \$1.67 (c)

Available in: Black, Brown, Royal Purple, Royal Blue, Hunter Green, Lime Green, Red, Passion Pink, Turquoise

Packaging Options:

qty	50-299	300-999	1000-2999	3000+
Single Box	\$15.00	\$13.33	\$11.66	call
Deduct \$1.67 (c) per unit if lids are not required.				

3с

3с

10oz Classic Wavy Tumbler

The original 10oz wavy double-walled insulated tumbler includes snap on travel lid with slide closure.

- Manufactured from clear TRITAN™ for clarity, impact strength and durability.
- Great for both hot and cold
- Made in America & Lifetime Guarantee
- Microwave and Dishwasher Safe
- Reduces Condensation
- ▶ BPA free, Prop 65, CPSIA, NSF/ANSI Standard 51 and 61 compliant



Customization Options (see pages 22-23 for details)

- Wraps: Digitally printed on durable acetate film allows for high resolution, full-color photo quality images and logos. Variable print data can be included on each tumbler for an additional fee.

 Imprint Area: 9.2" x 5.5" (full wrap), 2" max front and center
- Embroidery: Classic stitched patch up to 10 thread colors. Imprint Area: 2.5" overall or 3" wide
- ► Enhanced Embroidery: Woven fabric patch with dye sublimated print. Imprint Area: 2.5" overall or 3" wide

Lid Options























10oz Classic Wavy Tervis®

Price includes: Your choice of customization option of wrap-around, embroidered emblem or enhanced emblem with choice of travel lid with slide closure.

qty	50-299	300-999	1000-2999	3000+	
price	\$12.50	\$10.83	\$9.16	call	
Deduct \$1.67 (c) per unit if lids are not required.					

3с

Setup: \$83.33 (c)

Variable Print Fee: \$0.83 (c) per wrap

Spec Sample: \$83.33 (c) Exact Reorder Setup: \$33.33 (c)

Second Emblem Application per unit: \$2.50 (c)

Available Accessories (see pages 24-26 for details)

Straws: \$1.67 (c) Bulk 25-pack: \$6.25 (c)
G-pack clear or assorted colors.

- Bulk all colors.
- Straws available in 10".

Travel Lid:

Black	• Blue	• Clear
• Fuchsia	• Hunter Green	• Lime Green
• Maroon	• Navy	• Orange
• Pink	• Red	• Royal Purple
• Turquoise	• Yellow	

Straw Lid: \$1.67 (c)

Black	Brown	Royal Purple
Royal Blue	Hunter Green	Lime Green
Red	Passion Pink	Turquoise

Customization Options

Our unique customization options can give your design the desired impact in a variety of ways. Once it's sealed between the insulated walls of our tumblers, mugs and water bottles, it will be there for a lifetime of enjoyment.

Embroidery

Choose the embroidery patch to showcase your company logo. The art of decorating fabric with needle and thread will give your logo or design a unique and high-end look. At Tervis classic embroidery is always richly detailed, bright and fun.



Color Options: Up to 10 thread colors



Enhanced Embroidery

Perfect for artwork with small copy and fine detail that cannot be reproduced with traditional embroidery. Our method of dye sublimation provides greater detail and color by printing directly on a woven fabric patch.

Dimensions: 2.5" W

Color Options: 1-4 spot colors OR 4-color process



Laser Etching

Laser Etching available on powder coated tumblers. Our Stainless Steel tumblers are not safe for use in Microwave ovens.

Dimensions: 2.75" x 3.875"

Color Options: Black, White, Deepwater Blue

(call for additional color options)



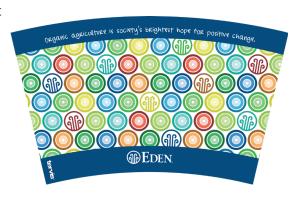
Wrap

Wrap inserts can really bring your message to light by rounding out the entire design and giving it the impact it deserves.

Digitally printed on durable acetate film that allows for high resolution, full-color photo quality images and logos

Dimensions: 360° (round)

Color Options: 1-4 spot colors OR 4-color process



Art Guidelines

Recommended Files

All type must be outlined or fonts need to be submitted with art. Art has to be embedded and should never be linked. Placed jpg files will not be processed.

- Adobe Illustrator Artwork (AI)
- Portable Document Format (PDF)
- Encapsulated Postscript Vector graphics (EPS)

Acceptable File Formats

Minimum image requirements for files submitted have to be 5" x 5" with at least 300 DPI.

- Photoshop Document (PSD)
- Tagged Image Format File (TIF)
- Joint Photographic Experts Group (JPEG)
- Portable Network Graphics (PNG)

Accessories

Travel Lids

Our lids aren't merely lids. They're secure-fitting, colorful and reusable spill minimizers that allow maximum enjoyment by ensuring every last drop will not be lost or wasted. Lids fit 10oz Wavy, 16oz Classic Tumbler, 24oz Classic Tumbler and Classic Mug.



Straw Lids

Lids fit 10oz Wavy, 16oz Classic Tumbler, 24oz Classic Tumbler and Classic Mug.



Black
PMS Process
Black



Blue PMS 286



Brown
PMS Pantone
Black 5



Hunter Green PMS 3302



Lime Green PMS 375



Passion Pink PMS 7424



Red PMS 200



Royal Purple PMS 2607



Turquoise PMS 639

Water Bottle Lids



Black
PMS Process
Black



Gray PMS 427



Hunter Green PMS 3302



Lime Green PMS 375



Maroon PMS 209



Navy Blue PMS 295



Orange PMS 172



Passion Pink PMS 7424



Red PMS 200



Royal Blue PMS 286



Royal Purple PMS 2617



Turquoise PMS 639



Yellow PMS 122

Handles (handle may obstruct custom design)

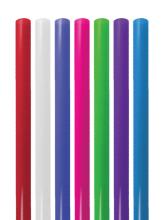
These convenient handles slip on easily, ensuring smooth operation and a comfy fit in cup holders. Available for 16oz Classic Tumbler and 24oz Classic Tumbler. Choose from 10 color options.



Shaker Top

Available for 16 oz Classic Tumbler and 24 oz Classic Tumbler. Cocktail hour will never be the same! Great for protein shakes too! Includes: 1 oz jigger, strainer & pourer. Dishwasher safe - top rack only. Shipped in poly-bag.





Straws

Available in clear 6-pack or assorted colors 6-pack. Available in bulk of 25 for each color. Straight straws available in 10".

Jewel Collection

Our rich jewel tones are another brilliant option to showcase your brand. Set off the colors in your custom logo by putting it in a brightly colored tumbler.



Blue Moon



Mangrove Green



Quartz



Red

Terms & Conditions

Placing An Order

Placing an order with Tervis confirms acceptance of these corporate terms and conditions. Orders must be faxed to 888-508-8861 or emailed to custom@tervis.com. Order confirmation will be emailed to you once the order has been processed. Please check your order confirmation immediately.

The following must be included with your PO to be considered a production ready order:

- Acceptable art files (see page 23)
- Ship to address, Bill to address and contact information
- Shipping instructions
- Item description
- Quantity
- Price
- Special instructions
- Method of payment
- State issued sales tax exemption certificate (if applicable)
- Up to date artwork agreement

If PO is missing any of the above information it could delay the processing of your order. A sales support representative will contact you to request the required information.

Minimum Order Quantity

MOQ for Classic Tervis is 100 units with a setup fee of \$85(c) or an exact repeat setup fee of \$25(g). Tumbler sizes can be assorted to meet 100 unit MOQ if emblem is chosen as decoration method. A Less Than Minimum (LTM) option is available on wrap inserts only which allows an order of 50-99 units with an additional \$50 LTM fee. MOQ for Stainless Steel products is 25 units with a setup fee of \$85(c) or an exact repeat setup fee of \$25(g). MOQ for FlexStyle is 100 units with a setup fee of \$125(c).

Pricing

Prices are shown in U.S. (\$) dollars and subject to change without notice.

Payment

Individual payment for each order shall be in accordance with the corresponding invoice and shall be due net 30 days from date of invoice for customers with approved credit only (credit may be denied for any legal reason, and some restrictions may apply). All others shall pay in advance: Visa, MasterCard, American Express, and Discover cards accepted or by check. Orders will not be produced until either credit is approved or advance payment is received. A service charge equal to the lesser of 2% per month or the maximum amount permitted by law shall be assessed on each invoice remaining unpaid 30 days after its due date. Reseller shall be responsible for all costs and expenses, including attorney's fees, incurred by Tervis in connection with collection of any delinquent invoice.

Packaging

Individual tumblers are poly-bagged as single units. Tumblers are also available in a variety of gift box configurations. Please review packaging options in Tervis' current catalog.

Shipping and Distribution

F.O.B. North Venice, FL, USA. Title passes from Tervis to purchaser upon tender of freight to carrier. Orders are shipped via FedEx, unless otherwise specified. Shipping charges are added to the invoice. Drop shipment is available for \$5.00 per address in addition to standard shipping charges up to 20 addresses max. Rush services may be available for an additional 10% of the total invoice amount (\$25 minimum). Expedited shipping charges may also apply. Tervis provides shipping confirmation to all purchasers with valid e-mail addresses. Additional fees apply for custom inserts that arrive on a rush basis.

Shortage and Damages

Claims for shortages must be reported in writing to Tervis within seven (7) days from delivery of all or any part of an order.

Lead Time

Call 888-508-8859 for accurate lead times.

Classic Tumbler Guarantee

Tervis tumblers are guaranteed for life. Tervis will replace all products (except accessories), which Tervis confirms by visual inspection to have defects in material or workmanship. Items damaged due to normal wear and tear (e.g. fading, scratching), improper care, or abuse will not be replaced. Defective tumbler(s) are to be sent to Tervis directly for replacement. Tervis will only carry the outbound shipping cost. Purchaser recourse limited to replacement as follows: Tervis will replace the tumbler(s) with the same size tumbler and a stock design (non-licensed) found on tervis.com or with a clear tumbler.

Tervis Stainless Steel Limited Lifetime Guarantee

What's covered:

- Damage as a result of shipping process
- Failure to keep hot drinks hot and cold drinks cold
- Broken lids

What's not covered:

- Normal wear and tear including fading, dents, chips and scratches
- Damages that result from improper use via cleaning, disassembly or modifications fire or Acts of God
- Peeling, chipping or fading of printed designs

Respect for Third Party Intellectual Property Rights

By submitting artwork for incorporation into a custom design, purchaser warrants that the artwork and design are your original work or the work of a third party who has given you permission and license to use it. Purchasers submitting third party intellectual property (e.g. a company logo, or college mark), must include the content creator/owner's written authorization (upon request, Tervis will provide purchaser with release template). Purchaser shall indemnify and hold Tervis harmless from and against all damage, loss, cost and expense arising from a third party claim of infringement arising from use of artwork supplied by purchaser. Licensed logos may be subject to additional costs and may require additional time for licensor approval logo. Text must not contain any indecent verbiage or graphics. Tervis reserves the right to refuse any artwork for any reason.

Cancellation Policy

Purchaser must pay Tervis an \$85(c) fee, plus full cost of inserts, if inserts ordered, and proofing and sample fees, for any cancelled "Custom Insert" orders regardless of reason.

Artwork Requirements

Camera ready vector art is required; all fonts must be converted to outlines, curves, or paths. Please supply PMS/Pantone color for reference if available.

Embroidery: A Tervis classic. Color options up to 10 standard thread colors.

Max Dimensions 2.5" Overall, 3" max width and 2.75" max height.

Enhanced Embroidery: Allows for finer detail. 4 color process.

Wraps: Printed on clear material for incredible, glass-like clarity. Printed with CMYK process. PMS/Pantone colors will be matched as closely as possible.

Custom Tumbler Insert Artwork Charges

A non-refundable \$85(c) set-up fee is payable upon submission of Order. Reorders are billed at \$25(c). There is no discount for customer supplied embroidery files .dst or .emb. Virtual proofs are provided at no charge. Art changes e.g. typesetting, layout and design or recreating art, will be charged at \$50(x) per hour, with a min. one hour charge.

(SPEC) Samples, Pre-production proof or Virtual image

Pre-production samples and Spec samples are provided for a \$85(c) fee for 4 Classic Tervis products or 1 Stainless Steel product. The \$85(c) sample fee will be applied against the \$85(c) setup fee if an order is generated from the samples. If an emblem is the method of decoration product samples can be of assorted Classic Tervis products. If a wrap is the method of decoration samples must be the same size product. For a FREE Virtual sample requests please go to www.tervispromos.com







